

Reply all Delete Junk Block ...

Track-It login help



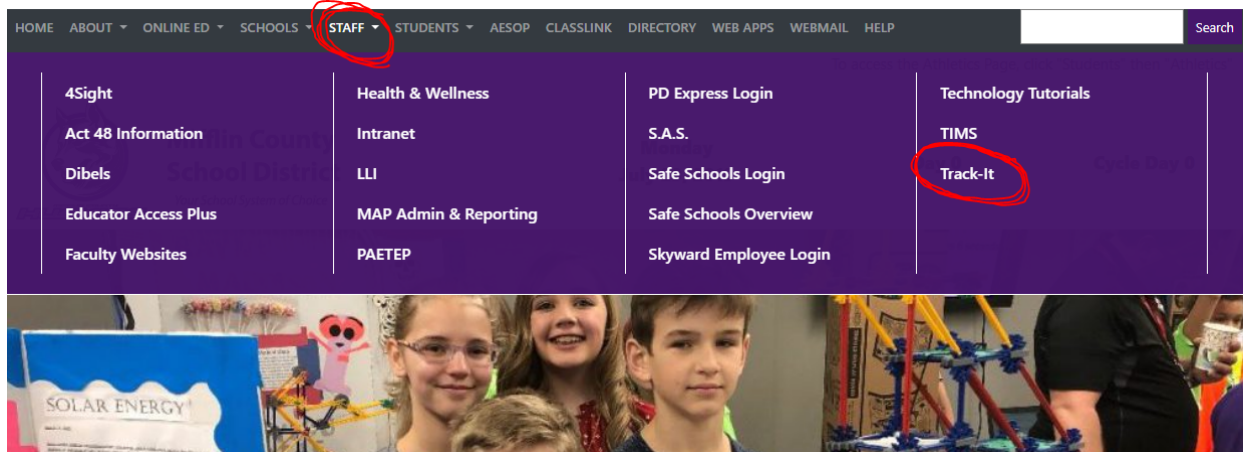
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ALL STAFF



Having trouble logging into Track-It?

<https://trackit1.mcsdk12.org/TrackIt/SelfService/Login>

The TrackIt link can be found on our website under "Staff"



Some users get stuck on the "Select a Language" option when trying to log in to Track-It. There are a few options to log in successfully...

1. Press and hold Track-It link from the menu and drag it to your desktop. Open it from the desktop shortcut you just created.

OR

2. Right-click on the Track-It link and choose "Open link in new window"

OR

3. Delete your browser cache and cookies. **Warning - This is the most severe option because it will also delete your other cached website information!**

Chrome instructions: <https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DDesktop&hl=en>

IE instructions: <https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies>

Jon

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